

# STYSA Registration Refund Policy

This policy supersedes all other refund policy references including verbal or statements previously published.

## Competitive Program

The Competitive Program (ELITE) has a stringent refund policy because a player's acceptance has the effect of denying another player an opportunity to play on a Competitive team. Additionally, costs accrue to the Club for services provided to the team based on player headcount. Accordingly, fees are not refundable and not transferable. Fees for participation in the Club cover the entire soccer year. A player who accepts an invitation to play with the Club commits to pay the entire fee for the full soccer year. No refunds, partial or full, will be made to players who choose not to participate at any point after registration for any reason, including players suspended from the program. The only exceptions are (1) In the event that a player has a season-ending injury, the Board may consider a partial refund after review of records provided by the treating physician or facility and (2) For families that move during the season. The Board may consider a partial refund in these circumstances on a case by case basis.

## Recreational and Academy Programs

Recreation and Academy Programs are conducted in separate seasons (Fall and Spring). Younger age groups register for each season. Registration for older age groups occurs in the Fall, although new players may also register and be added to an existing team in the Spring. 100% of registration fees are refundable prior to the close of registration. Registration Fees will be refunded at 50% between the close of registration and the first practice. No refunds will be made after the first practice. Late Fees are not refundable. Except for season-ending medical or relocation requests, fees are not refundable and not transferable. The Club will grant a refund if we cannot place your player on any age-appropriate team. No refunds will be issued for denying friend requests or carpooling accommodations. There is no way to guarantee a spot on a team other than to serve as head coach of that team.

## Camps and all other STYSA programs

Fees for Camps and all other STYSA-sponsored Programs are not refundable and not transferable. Your registration before the event is a commitment to participate.

## Medical and Relocation Refund Requests

In the event that a player is injured during the season and cannot play or practice for the remainder of the season, the Board may consider providing a partial refund. Families must submit a written request with a physician's note to the Club Administration. In the event that a family relocates out of the area during the season, the Board may consider a partial refund on a case-by-case basis. Families must submit a written request to the Club Administration.

Please note that refundable amounts are time-sensitive as costs accrue to the Club for services provided to the team on a monthly basis. Consequently, the refundable amount will be affected by the date you request the refund, not by the date of the event.

In all circumstances, the Club retains the right to offset costs incurred, either by deducting these costs from any registration fees collected, or by utilizing the services of a collection agency.

Questions about the refund policy should be emailed to [stysasoccer@gmail.com](mailto:stysasoccer@gmail.com).