

Welcome Back to Babson Skating Center!

At Babson Skating Center, we care deeply about the health and safety of our staff and guests and we are excited to return to serving the skating needs of our community. We will be returning to a "new normal" and operating under new protocols and procedures in compliance with federal, state and local guidelines and regulations. We have adopted the following new operating protocols and procedures, which may change and adapt to updated guidance, to help keep our community safe.

VISITOR REQUIREMENTS

Babson College and Babson Skating Center have revised our visitor protocols. Ahead of your visit, please familiarize yourself with the College's new requirements [HERE](#) and information specific to the Skating Center is detailed below and found online, [HERE](#).

ALL visitors to our campus, including the Skating Center, are required to register DAILY using the [Campus Visitor Registration Form](#). Access to this electronic form are made available, via QR code, at the main entrance of our facility and many other locations on-campus.

Minors may not register themselves, thus a parent or legal guardian must complete the form for all minors. **Minors are prohibited from completing the Visitor Registration Form. Minors without the completed form will be denied entry until the form is completed by a parent or legal guardian.**

HEALTH & SAFETY

- **FACIAL COVERINGS:** All guests must wear facial coverings in the facility, including participants.
- **SOCIAL DISTANCING:** All guests are required to practice social distancing by remaining at least 6 feet away from others at all times while inside the facility. Tables, chairs, benches and other physical layouts are arranged to ensure appropriate social distancing measures. Occupancy limits are modified to meet or exceed state occupancy limits. Staff will instruct guests to maintain appropriate social distance, and all guest areas including entry lines, check in, and ticket window locations are modified to protect the health of staff and patrons.
- **SANITIZING STATIONS:** Hand sanitizer stations are placed in key areas including but not limited to; the main entrance, check in areas, restrooms, player's benches, and other public areas.
- **SIGNAGE:** Directional signage and health and hygiene reminders are posted throughout the facility including queuing markings, traffic flow, proper hand sanitizing methods, and general health safety measures.
- **SYMPTOM MONITORING:** Similar to requirements of our staff, visitors who feel sick or who experience any symptoms of COVID-19 cannot come to the campus, including the Skating Center. Visitors must be 24 hours free of ANY symptoms potentially related to COVID-19 in order to be permitted on the Babson campus. We urge you to contact us if you become symptomatic prior to a scheduled visit to the Skating Center.
- **CLEANING PRODUCTS & METHODS:** We are using cleaning products and employ cleaning methods that meet EPA and CDC guidelines including products approved for use against viruses, bacteria, and other contagious pathogens.

- **FREQUENCY OF CLEANING:** Cleaning and sanitization will be done frequently throughout the day with an emphasis on high-touch points and surfaces such as check in areas, door handles, restrooms and seating areas. We will have specific cleaning times during operating hours, with either the entire facility or sections of the facility closed for cleaning purposes. We will also conduct regular deep cleaning of the facility during non-operating hours.

WHAT TO EXPECT UPON ARRIVAL

- **CAMPUS REGISTRATION:** ALL visitors to our campus, including the Skating Center, are required to register DAILY using the **Campus Visitor Registration Form**. Visitor registration will be verified by our check in staff. Visitors may show a copy of the "Thank You" page for verification upon check in.
- **ARRIVING DRESSED:** All skaters must arrive dressed, with the exception of skates and helmet, and ready to skate. Chairs and benches are made available for skaters to change into/out of your skates and helmet. Changing areas or showers will not be available. Skaters should limit their belongings to fit under or next to their designated seat.
- **QUEUING:** Guests are asked to line up outside the facility not more than **30 minutes** prior to their session. Guests should follow social distancing markings and signage while entering and navigating the facility. Guests will be precluded from congregating in the lobby or anywhere within the facility at all times.
- **ENTERING & EXITING:** All guests will enter through the main entrance and must follow signage and staff directions for dedicated exits, designated seating areas and walkways. Traffic will be monitored inside the facility to limit guest interactions.
- **CHECK-IN:** Guests will check in with staff for pre-registered/reserved sessions. The check-in process will ensure:
 - Skaters come dressed to the fullest extent (excluding skates and helmet);
 - Visitors (skaters and spectators) are wearing appropriate facial coverings; and
 - Visitors (skaters and spectators) will be asked if the **Campus Visitor Registration Form** has been completed.
- **SPECTATORS:** Spectators are not be permitted in the facility, except for a maximum of one (1) parent/legal guardian accompanying skaters under age 21. The bleachers will be the exclusive viewing area of the parents/legal guardians, with the exception of any accessibility needs of our patrons.
- **ON-ICE ACTIVITIES:** All skaters will be required to wear appropriate facial coverings during all on-ice activities and while participating in physical activities. Sticks and pucks will be permitted during hockey only sessions for skills and drills. Until notified otherwise, scrimmaging or games will be prohibited. Music and programs may be permitted on freestyles and combined sessions with access to music restricted to coaches only.
- **COACHING:** Coaches will be required to wear facial coverings at all times and may be asked to instruct from the player's benches at the discretion of management.
- **SESSION ENDING:** When a session ends, skaters should exit the ice as quickly and safely as possible, remove their skates and exit the facility in **15 minutes** or less.

PROGRAMMING/RESERVATIONS

- **REGISTRATION & PAYMENT:** Advance registration and payment is required for all training sessions. Please note that registration will be limited and will close prior to session start times, when capacity is met, and/or at the discretion of management. All participants will be required to sign a waiver to complete the registration process. Waiver must be completed by an adult or parent/legal guardian for minors.
- **PRIVATE LESSONS:** Training sessions will be offered for competitive figure and hockey skaters to train, practice and develop their skills through private lessons. The following Training Ice sessions will be available:
 - Freestyle (open to figure skaters only);
 - Hockey (open to hockey players only with hockey gear required and sticks/pucks permitted); and
 - Combined (open to both figure and hockey skaters, no sticks/pucks permitted).
- **PRIVATE RENTALS:** Private user groups may reserve the entire sheet of ice as they always have, provided all federal, state and recreational requirements and guidelines pertaining to number of participants and activities are met.
- **PUBLIC SESSIONS & PUBLIC HOCKEY:** Public sessions and public hockey programs are temporarily suspended. When these programs resume, information will be posted on our website and sessions will be conducted in accordance with federal, state, and local guidelines and recommendations.
- **LEARN TO SKATE:** Fall sessions are set to resume in September. Class sizes will be limited and classes will be conducted in accordance with federal, state, and local guidelines as well as United States Figure Skating recommendations.

We will adjust our operating protocols and procedures over time based on government standards and regulations. As changes occur, we will communicate updates on our website, via emails, and within the facility. We thank you in advance for adhering to the policies we have adopted to protect the Babson skating community.

Babson Skating Center Management