



Carolina Mountains Soccer Club Financial Policy & Code of Conduct Acknowledgement Form

All players are required to read and sign this form to acknowledge they have read and understand Carolina Mountains Soccer Club's Parent Code of Conduct, Refund policy and the terms of the installment plan, if it was chosen during acceptance.

Parent Code of Conduct

As an organization committed to the coaching and enjoyment of youth soccer, Carolina Mountains Soccer Club seeks to promote the highest standards of courtesy, sportsmanship and positive behavior among its parents and families at all times.

Carolina Mountains Soccer Club will not tolerate behavior which brings the club, team, or game into disrepute. The Club believes that the attitude shown by parents toward the coaches, the referees, fellow parents, and the opposing players are of paramount importance. Parents must remember at all times they are role models.

As a proud Carolina Mountains Soccer Club Parent I will:

1. Support my child with positive encouragement at all times.
2. Respect and adhere to the ideals, policies, and rules determined by Carolina Mountains Soccer Club, our coaches and my child's team.
3. Maintain self-control at all times.
4. Respect the facilities, either home or away, in which my child is privileged to play.
5. Show respect for the decisions, judgment and authority of the officials and coaches.
6. Show respect for the feelings and accept the capabilities of my child, my child's teammates and players on the other team.
7. Exhibit a high degree of sportsmanship, teamwork and positive attitude at all times when representing my child, the team and the club.
8. Refrain from coaching from the sidelines during training and or games.
9. Respect the 24-hour rule when dealing with issues and or concerns I have that I can address with my son/daughter's team coach, and Director of Coaching.
10. Refrain from expressing my opinion of the coaches or players in front of my own child or in a public setting.
11. Refrain from using foul language towards other parents, coaches, officials or opponents.
12. Refrain from yelling at or threatening referees, opposing players or coaches before, during, or after games or training.
13. Not use social media to express any negativity toward anyone associated with CMSC.
14. Refrain from demonstrating frustration or anger after a loss or poor performance.
15. Will pay club and team fees in accordance with required schedules.
16. Not physically or verbally abuse any other person.
17. Accept defeat gracefully at all times.
18. I will not bring alcohol, drugs or firearms to any CMSC games, training sessions, team or club functions/activities.
19. Coaches and managers are responsible for player and parent conduct. NCYSA may fine a club for inappropriate conduct and any fines imposed due to player/parent behavior will be the responsibility of the parent.
20. Any questions for my son/daughter's team coach will be directed to our Team Manager.
21. All concerns or complaints regarding player game time, positions played, substitutions will be issued to our Director of Coaching and the team coach will be included at the discretion of the Director of Coaching.

Failure to comply with the Parent Code of Conduct could result in removal from the team, our club, a field, sanctions, and/or police involvement.

Financial Policies

Acceptance or registration on a CMSC team confirms a player's commitment to the team, the Club, and the fees associated with membership for a full year. Players are financially obligated for the full Club Fee at the time of acceptance regardless of whether

they choose to complete the full payment at the time of acceptance or select the installment plan. If you are having difficulty with completing your financial obligation please reach out to the club.

Refund Policy

CMSC will review requests for an adjustment to Club Fees in the case of a significant injury or relocation. To initiate this review, please contact the club. Please note that refunds will not be issued due to a player's academic performance or "work load". Any adjustment or refund of Club Fees will be determined on a case by case basis by management. Administrative fees may apply. All requests for a Club Fee review or refund must be submitted within one month of the end of the regular season. Under no circumstances will refunds be provided after July 15th. Where possible, refunds will be provided in the same manner in which payment was made and by check if payment was made via cash. Please allow 7-10 days for CMSC's staff to review your request and communicate the decision.

Significant Injury

Should a significant injury occur that results in a substantial loss of play or participation in club benefits, a review of the player's Club Fee can be initiated by contacting the club directly. A significant injury is defined as an injury that results in a player not being able to participate in team activities for more than a six-week timeframe. A doctor's note to confirm the severity of the injury may be requested.

Relocation

Consideration for relocations outside the general Haywood County area will be given. Please contact the Club to discuss options.

Installment Plan 2021-2022 Season

The Club Fee is due when a spot is accepted on a roster. CMSC offers an Installment Plan to help reduce the upfront financial obligation. The payment amounts and dates do not coincide with the training schedule and are not to be considered "training fees" or "monthly fees".

- All payments are expected to be paid on time to CMSC.
- **Any payment in excess of 30 days past due may result in the surrender of a player's member card (player pass). Players will not be allowed to practice or play in games until the card is reinstated.**
- Limited Financial Aid is available for those families truly in need. Please see website, carolinamountainsoccer.org for a CMSC financial aid application. Applications must be received by CMSC no later than August 1 for Fall Season applications and January 10 for Spring Season Applications. Keep in mind that tax statements or pay receipt copies may be required with your application for financial aid.
- If there is more than one parent who is financially responsible for player's fees both parents MUST sign or each must send in a separate form (as in divorce situations), otherwise the parent(s) signing below will have full financial responsibility for player's fees.

Mid-Season Withdraws

Players who choose to withdraw from their Juniors, Classic, Academy team once team acceptance is completed for reasons other than significant injury or relocation will not be eligible for a refund and will be responsible for completing any remaining payments owed through the installment plan along with any remaining team fees owed to date. Permission to re-roster with another club through NCYSA or US Club Soccer will not be granted until all fees have been paid. Permission to register for CMSC future tryouts will not be granted until all outstanding balances have been paid to CMSC and the player's team.

Acknowledgement

I have read and understand all the policies and code of conduct defined on this form. I confirm my commitment to the entire Club Fee for the 2021-2022 season. If I selected the installment plan when completing acceptance, I will make all installment payments according to their due dates.

Player Name (please print)

2021-2022 Team

Parent or Guardian Name (please print)

Parent or Guardian Signature

Date