

**TeamX Winter Basketball Refund Policy-** Due to the nature of incurred, non-refundable costs, TeamX will implement the following tiered refund policy in the event a cancellation of play is imposed by circumstances outside of our control. This includes: insufficient number of registrants, Covid19 restrictions imposed by local/state/federal government, recommendations of local health officials, and/or decisions imposed by site location officials.

- 1. A \$15 non-refundable fee is imposed immediately upon submission of your registration** to cover Sports Connect fees for use of their Content Management System, Credit Card processing fees, and TeamX admin fees. Before November 21<sup>st</sup> any cancellation by you, the account holder, or cancellation by TeamX due to events outside of our control, you are eligible for a full refund minus the \$15 registration fee.
- 2.** Between November 21 and December 5: you are eligible for an \$80 refund (non- refundable costs incurred by TeamX include gym rental for evaluation day, staff fees for evaluations, purchase and printing of jerseys, player insurance premiums and admin fees).
- 3.** Between December 5 and January 9: you are eligible for a \$50 refund (costs incurred include fees for site managers, cost of weekly gym rental and admin fees).
- 4.** Between January 9 and February 6: you are eligible for a \$25 refund (costs incurred include fees for site managers, referee fees, weekly gym rental fees, and admin fees).
- 5.** On or after February 6: No refunds