

TeamX Winter Basketball Refund Policy- Due to the nature of incurred, non-refundable costs, TeamX will implement the following tiered refund policy in the event a cancellation of play is imposed by circumstances outside of our control. This includes: insufficient number of registrants, Covid19 restrictions imposed by local/state/federal government, recommendations of local health officials, and/or decisions imposed by site location officials.

- 1. A \$15 non-refundable fee is imposed immediately upon submission of your registration** to cover Sports Connect fees for use of their Content Management System, Credit Card processing fees, and TeamX admin fees. By midnight November 24st any cancellation by you, the account holder, or cancellation by TeamX due to events outside of our control, you are eligible for a full refund minus the \$15 registration fee.
- 2. After midnight November 24th and before midnight December 5th:** you are eligible for an \$80 refund (non- refundable costs incurred by TeamX include gym rental for evaluation day, staff fees for evaluations, purchase and printing of jerseys, player insurance premiums and admin fees).
- 3. After midnight December 5 and before midnight January 9th:** you are eligible for a \$50 refund (costs incurred include fees for site managers, cost of weekly gym rental and admin fees).
- 4. After midnight January 9th and before midnight February 6th: you are eligible for a \$25 refund** (costs incurred include fees for site managers, referee fees, weekly gym rental fees, and admin fees).
- 5. After midnight February 6: No refunds will be issued**