

TeamX Sports Spring 2021 YNFL Flag Football Refund Policy:

Due to the nature of incurred, ongoing non-refundable costs incurred in preparation for the season, TeamX will implement the following tiered refund policy in the event of a cancellation forced by circumstances outside of our control. This includes but is not limited to: insufficient number of registrants, Covid19 restrictions imposed by local/state/federal government officials, recommendations of local health officials, and/or decisions imposed by site location officials.

1. At the moment when you Register - **A \$15 non-refundable fee** is imposed immediately upon submission of your registration: This is to cover "Sports Connect" fees for use of their Content Management System, Credit Card processing fees, and TeamX administration fees.
2. At the close of Regular Registration on midnight March 5th- **An additional \$25 admin fee is applied.** This fee covers additional TeamX admin fees and fees incurred in team building. (Therefore, AFTER MARCH 5 YOU ARE ENTITLED TO A REFUND MINUS \$40)
3. On March 19th **an additional \$35 fee for Jerseys and Equipment applies.** In addition, **costs incurred by you for optional merchandise and jersey lettering is also non-refundable.** TeamX will notify registrants by email 48 hours in advance of jersey, equipment and merchandise purchases. AFTER MARCH 26<sup>TH</sup> YOU ARE ENTITLED TO RECEIVE A REFUND MINUS \$75 AND ALSO MINUS THE AMOUNT YOU PAID FOR MERCHANDISE AND JERSEY LETTERING.
4. On April 9<sup>th</sup> **an additional \$20 non-refundable fee will apply** to cover insurance premiums, admin fees and labor fees incurred for field preparation. After APRIL 9<sup>TH</sup> YOU ARE ENTITLED TO A REFUND MINUS \$100 AND MINUS THE AMOUNT YOU PAID FOR ADDITIONAL MERCHANDISE AND JERSEY LETTERING.
5. From April 17<sup>th</sup> to May 8<sup>th</sup> TeamX will calculate non incurred referee expenses and any recoverable field rental fees and distribute those savings in the form of a credit only towards a future TeamX program.
6. After May 8<sup>th</sup> or the completion of four games, TeamX will not offer any refund or credit.

This refund applies only in the event that **TeamX** initiates cancellation due to events outside of our control. If a parent requests a refund independent of TeamX cancelling the program, the above refund structure will be honored up until April 17<sup>th</sup>. Any personal requests for refunds after April 17<sup>th</sup> cannot be honored.