

CSA Rec Soccer Cancellation and Compensation Policies – Spring 2021

Refund Policy for Player Withdrawal

Individual cancellation requests for the Spring 2020 season must be received by email by January 31, 2021. A \$50 administrative fee will apply. The balance of your credit card payment will be refunded to your credit card. If account credits were used for payment, they will be returned to your account for use in the Fall 2021 season. Credits have no cash value. No refunds or credits will be granted if cancellation is requested after January 31, 2021.

Practice, Game and/or Season Cancellation Policies

CSA Rec Soccer makes every attempt to hold practices and games as scheduled, but cancellations are occasionally necessary for player safety or due to field closures. Additionally, we are facing many uncertainties due to the ongoing pandemic and the associated regulations and guidance. Changes to guidance may have a significant impact on our Spring season plan, which may require creative scheduling and changes to practice or game fields.

For the Spring 2021 season, CSA intends to provide each team with a minimum of six (6) games. CSA has structured the Spring 2021 season with several contingency dates built in to allow rescheduling of games due to weather cancellations or short-term season delays or interruptions. Please refer to the calendar for a list of possible game days for the Spring 2021 season.

If six (6) games are provided to the team within the defined Spring 2021 season, no refunds will be granted regardless of individual player attendance. No make-up practice sessions or refunds will be provided for cancelled practice sessions. CSA will not refund the cost of uniform, which can be used Through Spring 2022, but in some cases, unused uniforms may be returnable to Soccer.com.

If CSA cannot provide six (6) games within the defined Spring 2021 season, we will provide partial compensation as follows:

- \$50 of your cash or credit card payment is non-refundable to help offset the costs incurred by CSA for the Spring 2021 season.
- CSA will pro-rate the remainder of your registration fee based on the number of games provided out of six. Any pro-rated compensation for cancelled games will be provided in the same manner as originally paid (Credit card refund and/or account credit).
- CSA reserves the right to cancel the season should the delay or interruption exceed a period of two consecutive weekends and will follow the pro-rated refund policy stated above.