

CSA Rec Soccer Cancellation and Compensation Policies – Fall 2020

Refund Policy for Player Withdrawal

Individual cancellation requests for the Fall 2020 season must be received by email by August 12, 2020. A \$40 administrative fee will apply. The balance of your credit card payment will be refunded to your credit card. If account credits were used for payment, they will be returned to your account for use in the Spring 2021 season and will expire on March 1, 2021. Credits have no cash value. No refunds or credits will be granted if requested after August 12, 2020.

Practice, Game and/or Season Cancellation Policies

CSA Rec Soccer makes every attempt to hold practices and games as scheduled, but cancellations are occasionally necessary for player safety or due to field closures. Additionally, we are facing many uncertainties due to the ongoing pandemic and the associated regulations and guidance. Changes to guidance may have a significant impact on our Fall season plan, which may require creative scheduling and changes to practice or game fields.

For the Fall 2020 season, CSA intends to provide each team with a minimum of six (6) games. CSA has structured the Fall 2020 season with several contingency dates built in to allow rescheduling of games due to weather cancellations or short-term season delays or interruptions. Please refer to the calendar for a list of possible game days for the Fall 2020 season.

If six (6) games are provided to the team within the defined Fall 2020 season, no refunds will be granted regardless of individual player attendance. No make-up practice sessions or refunds will be provided for cancelled practice sessions. CSA will not refund the cost of uniform, which can be used for the next two years, but in some cases, unused uniforms may be returnable to Soccer.com.

If CSA cannot provide six (6) games within the defined Fall 2020 season, we will provide partial compensation as follows:

- \$40 of your cash or credit card payment is non-refundable to help offset the costs incurred by CSA for the Fall 2020 season.
- CSA will pro-rate the remainder of your registration fee based on the number of games provided out of six. Any pro-rated compensation for cancelled games will be provided in the same manner as originally paid (Credit card refund and/or account credit).
- CSA reserves the right to cancel the season should the delay or interruption exceed a period of two consecutive weekends and will follow the pro-rated refund policy stated above.