

EBYA CoronaVirus Cancellation Options- Instructions- For Families

Link to FAQs

- <https://www.ebya.org/Default.aspx?tabid=1004366>

Cancellation Options within Registration

1. **Donation to League** - Donation will help to offset sunk costs already incurred by the league and fund need-based scholarships for families in future seasons
2. **Full Credit Toward Future Season** - This option will allow the league to minimize the effect of sunk costs on future 2020 seasons. Credit will be issued in the form of a registration coupon code at 100% of the original fee, good through Dec 31st, 2021
3. **Refund via Check** - 75% of the original fee. 25% of the original fee will be used to offset sunk costs already incurred by the league
4. **Refund via Check** - 100% of the original fee - No portion of your registration fee will be retained by EBYA

Instructions:

1. Logon to your account on EBYA.org
2. Enter your account settings (*the gear icon*)
3. Verify **Name** on Account

Logout Register Now! 0

First Name* Brandy

Last Name* Guthrie

Select the relationship to your participants: Select the relationship to yo...

Email Address* soccerfan123@asdf.com

Username* soccerfan123

- a.
4. Verify **Address** on Account

Logout Register Now! 0

Street* 1600 Main Street

Unit#

City* Glenmoore

State* Pennsylvania

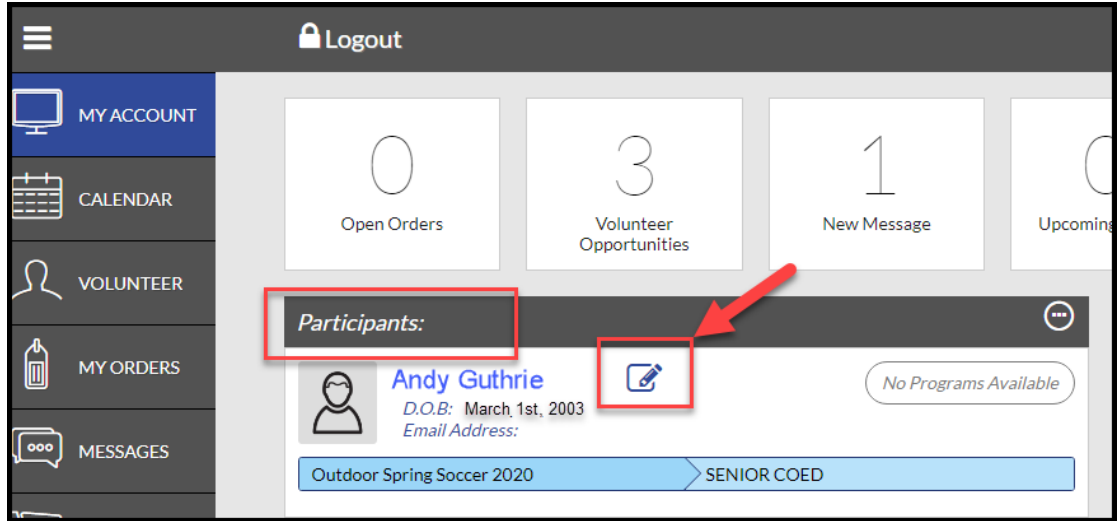
Zip Code* 19343

5. Click **Update** at the bottom of the screen if you make any changes



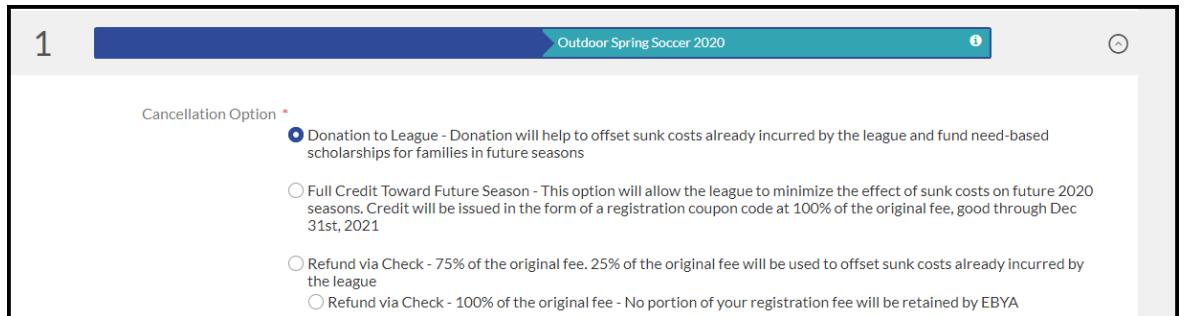
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6. Select the preferred cancellation option for each registered player in your EBYA account
7. For each registered participant click the **edit (pencil) icon** next to their name



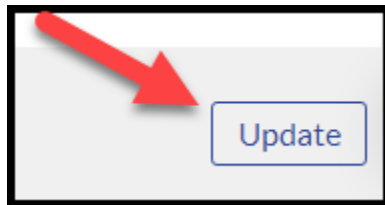
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8. Answer the mandatory Question #1 – Cancellation Options. **Choose the appropriate radio button.**



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9. Click **Update** at the bottom



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10. **Repeat for each participant**

11. EBYA will review selections on May 4th and begin issuing refund checks
12. **Selection must be made by June 1st** or your registration fee will be considered a donation to EBYA