



## Refund Policy (Academy, Select, and Premier Teams)

Omaha United Soccer Club strives to maintain a positive, developmental team environment. A commitment to the club is for the entire seasonal year (August 1, 2020 – July 31, 2021 per Nebraska State Soccer).

Team expenses, tournaments, and club events are budgeted and planned for after team selection and acceptance occur.

As such, Omaha United Soccer Club is limited in its ability to honor refund requests.

Refund requests must be in writing and will be considered on a case-by-case basis for the following:

- **Significant injury.** In the unfortunate event of a season-ending injury, through December 1, 2020, a refund request for up to 50% of club fees and 50% of team fees will be considered. The Club will require a currently-licensed physician's note stating that the player is not able to play due to said injury for the remainder of the season. The physician's letter should include the date of the injury and the best-guess date of return.

No refunds above 50% will be allowed, and any outstanding balance should be paid according to the established payment schedule. No refund requests will be considered after December 1, 2020.

- **Moving out of the Omaha-metro area.** Through December 1, 2020, a refund request for up to 50% of club fees and 50% of team fees will be considered. No refunds above 50% will be allowed, and any outstanding balance should be paid according to the established payment schedule. No refund requests will be considered after December 1, 2020.

Refund requests will not be considered for the following:

- Players and families who have received financial assistance from the Club are not eligible for refunds.
- Omaha United Soccer Club will not provide a refund based upon any philosophical or personal conflict or situation, other than those mentioned above.

To submit a refund request:

- Email Danka Vargas at [admin@omahaunitedsc.com](mailto:admin@omahaunitedsc.com).
- Include the details as indicated.
- A phone call or follow-up will occur between the Club Directors and/or coach.

Thank you for being part of something special. Omaha United Soccer Club is where **development** begins, **greatness** continues, and **memories** last a lifetime.