

Good Morning NRU Rec Families.

Once again I hope that this email finds you in good health and everyone is safe. We know that these are trying times for many in our communities, and some families may have missed the original closing date to respond to the survey detailing your preference for the Spring Season's fees. In light of this, we have decided to keep the survey open for a bit longer to give families the opportunity to respond. The new deadline date is **April 27th 2020**. After this date, we will collate the responses and begin to honor the requests of our Rec families. We do have timeline restrictions with the surveys and also need to begin similar processes with our families who participate in other programs within the club. Please do your best to respond so that we may be able to provide the desired option for your family. In order to close off our budget for this program, we will utilize Option 2 for families who are unable to meet the deadline (a transfer of the Spring fees to the fall which will be reflected as a credit in your account). The link to the survey can be accessed here: <https://www.surveymonkey.com/r/DLB7WZP> or can be seen along with the three options listed below.

**Option 1 "Donate to NRU"**: If you are able to make a tax-deductible donation of your registration fee to NRU, we will ensure that these funds are used to support the recovery and growth of NRU in the coming year. As you can imagine, these economic times have placed a financial burden on our Club that was not anticipated. While we have prepared for some contingencies, the ongoing support of our Membership through charitable contributions will be a key in our ability to provide future programming. Thank you for considering this option.

**Option 2 "Transfer"**: If you plan to participate in our next available Recreational season we would be happy to carry over \$65 as credit to your next registration. (Note: The remaining \$10 was spent to cover administrative fees that were incurred at the beginning of the season and are not recoverable.)

**Option 3 "Refund"**: In these challenging economic times we are looking for ways to refund unused payments to our members. In the case of the U7 and Above Recreational Program we are able to refund you \$65 from your original payment. (Note: The remaining \$10 was spent to cover administrative fees that were incurred at the beginning of the season and are not recoverable.) If a refund is requested we will be issuing the funds in the next couple weeks.

In order to proceed we ask that you complete [this U7 and Above survey](#) to notify us of your cancellation selection no later than April 27<sup>th</sup>.

Thanks as always for your support of your kids and our Club!

Best Wishes for your continued health and safety.

Sincerely,  
Leslie