

PART I

Good Morning Academy Families,

I hope that this email meets all of your families healthy and safe!

After careful consideration of current local and national guidelines to reduce the spread of COVID19 and in collaboration with the Club Champions League, NRU has decided that we do not expect to be able to host a full spring season of Academy Programming due to the Governor's order to stay at home through early June. This decision was not made lightly but due to an absence of available facilities and concern for the safety and well-being of our Members we will begin to process registration cancellations for the 2020 Spring Academy season.

As a registered member of this league we would like to provide you with three options to invest your initial fee of \$235. You can utilize the survey seen here to identify your selection: <https://www.surveymonkey.com/r/nruacademy>

Option 1 "Donate to NRU": If you are able to make a tax-deductible donation of your registration fee to NRU, we will ensure that these funds are used to support the recovery and growth of NRU in the coming year. As you can imagine, these economic times have placed a financial burden on our Club that was not anticipated. While we have prepared for some contingencies, the ongoing support of our Membership through charitable contributes will be a key in our ability to provide future programming. Thank you for considering this option.

Option 2 "Transfer": If you plan to participate in our next available Academy season we would be happy to carry over \$195 as credit to your next registration. (Note: There is a \$40 fee assessed that was spent to cover administrative and coaching fees that were incurred at the beginning of the season and are not recoverable.)

Option 3 "Refund": In these challenging economic times we are looking for ways to refund unused payments to our members. In the case of the Academy Program we are able to refund you \$195 from your original payment. (Note: There is a \$40 fee assessed that was spent to cover administrative and coaching fees that were incurred at the beginning of the season and are not recoverable.) If a refund is requested we will be issuing the funds in the next couple weeks.

In order to proceed we ask that you complete this Academy survey <https://www.surveymonkey.com/r/nruacademy> to notify us of your cancelation selection no later than May 1st.

We are all disappointed that we will not be able to hold our 2020 Spring Academy season but we are thankful for the health and safety of our membership. The CCL (our governing league) is continuing to pursue options for a few "open play" days for this summer and health/safety conditions permit this type of activity then NRU will coordinate for our Academy members at no charge. We look forward to seeing you on the pitch in the near future!

Best Wishes of Health and Safety to your loved ones!

Sincerely,
Leslie

PART II

Good Afternoon Academy Families,

A little bit of housekeeping from the email that was sent and a couple of addendums.

1. The email gave the survey reply date as May 1st. That date should actually be May 4th. We had planned to have this email out to you a few days ago but had some meetings with the various facilities providers scheduled that we wanted to complete as it may have given us a bit more clarity moving forward.
2. Somehow in the email, I forgot to address the \$100 additional fee that your families would have paid towards tournaments and associated tournament fees. This should be refunded in full. Our understanding is that those fees were submitted to either Coach Peter or one of the two Academy managers. The managers would be the best people to connect with on this matter. I believe they will either destroy any checks that may have been submitted to them or will return those to you if they still have them in their possession. In the case of cash that was submitted, you should connect with them in this regard.
3. In terms of donations, we received an email asking if the donation can be a partial donation with the rest credited or refunded. Of course this is possible and we thank you kindly for whatever amount you may so generously be willing to donate. The best way to do that would be to email myself and Paula with the breakdown in this regard and we will document it, and have Paula put it in the system in the case of credits, and we can process refund checks in the event of that being the option chosen.
4. I believe we have all addresses on file for refund checks, but if your address has changed or needs to be updated, please also pass that along to us.
5. For families that have kids graduating up from the Academy, I believe the credit option can work towards the next program that your child will be enrolled in but I will verify this with Paula in the next hour or so.

I think these are the main items I had in mind. Once again thank you so much for your patience and understanding as we have worked to navigate these unprecedented times. Your support of the club and your kids is amazing.

Sincerest Regards,

Leslie

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