



## **TOMBALL LITTLE LEAGUE REFUND POLICY – FALL 2020**

The following refund policy applies to all players who have registered at Tomball Little League. All Refund requests must be made in writing, by means of email, to Jeanne Foster, Treasurer, at [treasurer@tomballlittleleague.com](mailto:treasurer@tomballlittleleague.com).

### **Non-COVID-19 Refund Policy**

The policy is necessary to limit the number of changes once teams are drafted. Any changes after teams are formed create an undue burden on the managers and teams. All refund requests must be made PRIOR to the start of the current seasons drafts/placement on teams.

1. Families who request a refund from the league prior to their child being drafted to a team will receive a full 100% refund.
2. Families who request a refund from the league after their child is drafted to a team will receive NO REFUND without a valid medical reason.
3. Requests should be emailed to [treasurer@tomballlittleleague.com](mailto:treasurer@tomballlittleleague.com) with subject line: REFUND. Email should include the following information:
  - a. Players name
  - b. Players date of birth
  - c. League age/division
  - d. Parent Name and Cell Number
  - e. Home mailing address
  - f. Medical documentation as attachment if after the conclusion of the drafts (dates published on website).
4. If you have any questions please contact Jeanne Foster at [treasurer@tomballlittleleague.com](mailto:treasurer@tomballlittleleague.com). Thank you for your understanding and support of the Little League Program! Play Ball!

### **COVID-19 refund policy**

The below policy applies if the season is cancelled due to COVID-19. All refunds are less the cost of the Sports Connect service fee. Families will have the option to request a refund or donate their registration fee to Tomball Little League should one of the below scenarios occur.

- If the season is cancelled prior to teams being drafted, we will offer a 100% refund
- If the season is cancelled prior to practices beginning (August 31<sup>st</sup>) but after uniforms have been ordered, we will offer a 100% refund less the cost of uniforms
- If the season is cancelled between September 1<sup>st</sup> and September 14<sup>th</sup>, we will offer a 75% refund less the cost of uniforms

- If the season is cancelled between September 15th and September 30th, we will offer a 50% refund less the cost of uniforms
- If the season is cancelled between October 1st and October 15<sup>th</sup>, we will offer a 25% refund less the cost of uniforms
- If the season is cancelled October 16<sup>th</sup> or later, we will not offer any refund