

SPORTS PICTURE DAY

Due to Covid we find it necessary to make some changes in our photo day planning, preparation, & payment process in order to keep our staff and customers safe.

- Only players will be allowed in the photo area, **PLEASE NO PARENTS**. We will ask the coach to have their team lined up and ready to have their photos taken when our team is ready for you.
- Players will be asked to wear a face covering until it is their turn to be photographed.
- Teams waiting to be photographed are asked to gather in an area away from the concession area and wait to be called by one of our team members when it's their time for photos.
- Order forms will be sent out in advance. If there are parents still needing an order form when onsite, we ask that you please line up at our sales table and adhere to some social distancing.
- Players need to have their order form filled out and ready to hand to the photographer when it is their turn to be photographed. If you are not purchasing individual photos, we ask that your child still take their individual photo just in case you change your mind later.
- If paying with cash, please seal inside our prepaid envelope or, attached a separate envelope to your printed order form. If paying with credit card, please complete ALL of the credit card information requested on the order form.
- We will have a representative available for questions however, we will **NOT** have change or pens available. Parents requiring assistance will be asked to line up at our sales table and adhere to some social distancing.
- Parents will also have the option to order online for up to 7 business days from the date of images posted without any additional fees. After 7 business days, a \$10 late fee would be applied along with a shipping fee to have photos mailed directly to your home.

Delivery Time and Distribution of Photos

All orders received within 14 days of your photo shoot will be distributed back to the coaches within 21 days following your photo day. Photos are sorted by age/team/individual. Orders received by mail or online AFTER the 14 day deadline will be charged an additional shipping and handling fee, online orders will be shipped directly to the address you provide on your order.

Frequently Asked Questions

What is a memory mate?

A memory mate is an 8x10 size photo with an individual and a team photo printed on a sports specific background. (See example below.)



How do view and order online?

You can preregister online at www.extremephotography.net, look for your school gallery and complete the requested information to be notified when your leagues photographs are available to view and purchase.

Can I pay for all my children with one check?

Yes, just let our sales table team member know so they can process the orders correctly.

Can I get siblings in the same photo?

Yes. Just inform the photographer on site of your wish. Please note that if you intend to have your children photographed individually as well, a separate order form will need to be completed for each.

What methods of payment do you accept?

We accept cash, check, and all major credit cards. If you are paying with credit, please write in all of the card information requested on the order form for processing. If you are paying with cash, please place the exact amount of money in a sealed envelope and attach to your order form.

Customer Service/Satisfaction Guaranteed

If you are not completely satisfied with the quality of your pictures, you may return the entire package and we will reprint your order or refund your money. If you have any questions or need further assistance with your order you can reach us at **817-561-7775**.