

Conflict Resolution Policy

Grand County Soccer Club recommends that members to take a 24-hour “cool down” period before addressing a conflict that may have occurred. Complaints and concerns regarding your soccer experience should be directed according to the following guidelines.

- Complaints regarding Grand County Soccer Club coaches, assistant coaches, and/or managers should be addressed directly with the head coach.
- Concerns regarding your child’s team should be addressed directly with your child’s coach or assistant coach at a proper time and place.

If, after following the appropriate measures as listed above, and resolution is not satisfactory, document your concerns in writing to the attention of the Grand County Soccer Board.