



**Executive Board of  
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# DPSFC Coronavirus Update #4

## Recreational Program

May 2, 2020

Dear DPSFC **Recreational** Members,

First and foremost, we hope you and your family are doing well. We all miss the days of evening practices and Saturday games. As you know in today's uncertain times, we are adjusting to a new set of guidelines and rules to protect ourselves and each other. While Governor Abbot has updated his executive orders to begin opening the economy, there remains restrictions in place on social distancing and group gatherings.

Like many organizations, we have had to make some very difficult decisions regarding our soccer programs. Using the guidance of our federal, state and local authorities, we have decided to cancel our Spring 2020 Recreational season. As we have communicated previously, we have developed a process for DPSFC Account Holders to request a refund or credit for a future season. Please note that forms are to be submitted by May 31, 2020. Additional information regarding this process can be found in the attached request form and the updated Spring Recreational 2020 FAQs. The information can also be found on our website at [www.deerparksoccerfc.com](http://www.deerparksoccerfc.com).

DPSFC has seen tremendous growth because local parents, like yourself, have come together with a goal of ensuring their children have a better place to play the game they love. We are actively working on ways of continuing our goal and preparing for when today is a distant memory and our children are able to return to the soccer fields. In the meantime, try to stay positive, be safe and take care of yourself and each other.

Thank you,

Michael Grant  
DPSFC President



# FAQs: SPRING 2020 RECREATIONAL SEASON



## 1. Will there be a Spring 2020 Recreational Season?

- As of May 2, 2020, the Spring 2020 recreational season has been canceled.

## 2. What will happen to my paid Recreational registration?

- For the Spring 2020 Recreational season, DPSFC Account Holders will need to complete the Spring 2020 Recreational Cancellation Request form and submit to [secretary@dpsfc.com](mailto:secretary@dpsfc.com) by May 31, 2020.
- Account Holders will have two options to choose from for their Spring 2020 Recreational registration.
  - Option 1: Request a full refund.
  - Option 2: Request a credit to your account for the Fall 2020 or Spring 2021 Season.

## 3. Difference between a *Refund* and a *Credit*.

- If Account Holder chooses a **Refund**, the Recreational registration will be canceled in the system and a check will be mailed to the Account Holder's address that is on file in the system.
- If Account Holder chooses a **Credit**, the Recreational registration will be canceled in the system, and the Account Holder will be able to register the participant(s) for the Fall 2020 or Spring 2021 season at the Spring 2020 pricing.

## 4. What will happen if I do not fill out the form?

- All paid registrations that have not submitted a Refund/Credit form by May 31, 2020 will be canceled in the system and a Credit will be applied to the Account Holders account.
- Refunds will not be processed after May 31, 2020.

## 5. Where is the Spring 2020 Recreational Cancellation Request form located and how do I submit the request?

- The form is attached to the Membership Letter dated May 2, 2020. Form is also located on our website under DPSFC forms.
- Fill out the form and email it to [secretary@dpsfc.com](mailto:secretary@dpsfc.com).
- Ensure that the Subject line of your email identifies Refund or Credit and the Player Name. (Example: "Credit for Jane Smith" or "Refund for Smith family")

## 6. If I request a Refund, when will I receive my refund?

- After submitting the Spring 2020 Recreational Cancellation Request form, please allow up to 3 weeks for the cancellation to be processed and refund check to be mailed to the Account Holder's address that is on file in the system.
- Once the registration cancellation has been completed in the system, you will receive an email letting you know we have canceled your registration and that a refund check will be mailed to the Account Holder address.



# Recreational Registration Cancellation Request Form



Fill out the form below completely and identify refund or credit for each participant. Only the Account Holder for a participant can request a registration cancellation/refund/credit. Refunds will be sent to the Account Holder address as shown in the DPSFC member account. Please send email with completed form to: [secretary@dpsfc.com](mailto:secretary@dpsfc.com). In the Subject line of the email include "Refund/Credit for (Player Name)".

Date \_\_\_\_\_

Season & Year \_\_\_\_\_

Account Holder Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Participant Name	Date of Birth	Refund	Credit
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>
_____	_____	<input type="checkbox"/>	<input type="checkbox"/>

Treasurer Use Only		
Check Number _____	Amount _____	Date _____
Budget Category _____		

