



Please read this entire document to understand the payment and refund/payment reduction policies of Triad Elite Soccer Club (TESC).

PAYMENT POLICY:

When you accept your spot on a TESC team, you are agreeing to ALL of the following:

- All TESC fees from the prior year must be paid in full prior to placement on a team for the next year.
- Tryout fees must be paid in full prior to tryouts.
- Fill a roster spot on a team for the entire year, July 1 of the current year to June 30 of the following year.
- Purchase and wear the uniform kit selected by the club for the current year.
- Make ALL payments on time including Tryout Fee (\$10) Acceptance Fee (\$150), and Club/Team Fees (Vary by level of play).
- Pay ALL club fee payments on the automatic recurring billing cycle (if not paid in full) set up by the club upon team acceptance.
- Acceptance of a position obligates the family to pay the player's entire program fees for the year (Tryout Fee, Acceptance Fee, Club/Team Fees) regardless of circumstances that may limit a player's activity or ability to play. Please see the Refund Policy for exceptions.
- If a player decides to quit the team, the family must still pay all fees, since the player has filled a roster spot.
- Failure to remit fees and/or payments by the 15th of the month will result in the pulling of the NCYSA Member Pass (Player Card) and suspension of all player privileges including, but not limited to, tryouts, training, games, and tournaments.

REFUND/PAYMENT REDUCTION POLICY:

- Any player who accepts his/her position is responsible for all fees, including the tryout fee, acceptance fee, club fees, for the entire year. No refunds will be given at any time Exceptions to this policy must be classified as one of the following reasons:
 - If the family relocates to a geographic location making it impossible for the player to continue playing for TESC. Relocation must be more than 40 miles from the principle practicing field.
 - The team, the player is assigned to, does not form after payment is made
 - Season-ending injuries may be eligible for a refund/reduction in payment. Injuries that cause a player to miss part of a season, but that is not

'season-ending' are not eligible for a refund/payment reduction.

- Players must request a refund in writing to TESC by clearly providing details about their season-ending injury or relocation. Players will need to provide documentation supporting such details. Any reduction or change in club fee amount will be determined on a case by case basis by the Executive Board. In some circumstances, an administrative fee may apply. Acceptance Fees are nonrefundable. Please allow 7-10 days for TESC staff to review your situation.
- All requests for refund/payment reduction should be made in writing in either of the following manners:
 - An email to the Club Treasurer with supporting documentation or documentation provided to the Treasurer in person after submitting an email of request.
 - Dropped off in person to the Club office. Your written request must be completed with supporting documentation before taking it to the Club office.
- No decision will be made when requests are filed without proper Executive Board Review

COVID-19 Payment/Refund Policy

- 2019 Spring Season
 - All players who paid their balance in full by April 1st will receive a \$150 credit to the 2020-2021 season after their Acceptance Fee is paid.
 - Anyone who had a balance after April 1st will receive a credit for the Spring Season for payments due in March and April of up to \$100.
 - Any payments that were due before March 1st and remain outstanding will still be due in full.
 - There will be no cash refunds, in lieu of the credits applied
- 2020 Fall Season
 - Since all players were afforded the opportunity to participate in Summer Sessions and practices, no refunds will be given for the acceptance fee paid
 - Each monthly payment will remain due as scheduled
 - In the event that NCYSA cancels and never starts games for the fall season, that monthly amount due will have a 50% credit applied back to your account for the month when the season is canceled. Any remaining monthly amounts due for the fall will be reduced from your overall balance. For example, your September monthly payment of \$108 is due, but on September 11th, NCYSA cancels the fall season in its entirety, Triad Elite will credit your account by \$54. All payments that were due prior to September first remain due in full.
 - No cash refunds in lieu of credits at this time. The Board will consider this at a later date for fall only teams.