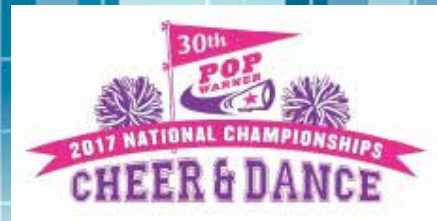




# POP WARNER™ PRESENTS



# OVERVIEW

Congratulations on qualifying for the 2017 Pop Warner National Championship Week. To help you enjoy your trip to *Walt Disney World*® Resort, specially priced packages have been created for your event. In order to compete, all football teams and cheer/dance squads must purchase the package and stay at a select *Walt Disney World*® Resort hotel for the duration of their trip.

- This package is only available through Disney Sports Travel.

### Disney Sports Travel Operating Hours

Monday – Friday, 8:30 a.m. to 6:00 p.m. EST

Saturday – Sunday, 8:30 a.m. to 5:00 p.m. EST

Office Number: (407) 939-7810

Email: [WDW.Sports.Team.Bookings@disney.com](mailto:WDW.Sports.Team.Bookings@disney.com) (Team Rooming Lists and Modification Form)

- Participants and Coaches are required to book the Pop Warner package in order to participate. Spectators may only book the specially-priced packages offered by having their names listed on the team's rooming list. Spectator reservations booked outside of the Pop Warner package will not be blocked with the team.
- Every attempt will be made to block each team's rooms together; however, there is no guarantee that rooms will be blocked together. There are no refunds or room assignment changes in cases where teams are not blocked together.
- If you would like to be near a sister cheer/dance squad or brother football team, it is important that you still book your team's packages in accordance with the schedule listed on page 6. If you would like to be near a sister cheer/dance squad or brother football team, include the team name in the Companion Team field on the Team Rooming List. Every attempt will be made to honor these requests, however it is not guaranteed. There are no refunds or resort/room assignment changes in cases where squads/teams are not blocked near each other or booked at the same resort.
- **Disney's Magical Express Transportation** is available to eligible *Walt Disney World*® Resort hotel guests, offering complimentary roundtrip motor coach transportation and luggage delivery services between Orlando International Airport and select *Walt Disney World*® Resort hotels. It requires an **advance reservation**. Please refer to the **Disney's Magical Express Transportation** for more information about this complimentary service and to make your reservation.

# OVERVIEW

- Participants and Coaches on the team/squad rosters will receive admission to the event with a signed Disney Sports Waiver at check-in. Spectators will be required to purchase admission to ESPN Wide World of Sports Complex for the event. Spectator admission is not sold through Sports Travel or inclusive in the package prices provided.
- Length of event (LOE) admission tickets and general (daily) admission tickets are sold onsite at the Box Office at ESPN Wide World of Sports Complex; Celebrity Hall at *Disney's All-Star Resort*; *Disney's Caribbean Beach Resort*; and *Disney's Coronado Springs Resort*. The LOE ticket is recommended for spectators who are visiting ESPN Wide World of Sports Complex for 3 or more days.

General Admission:

Adult (ages 10+): \$ 18.00

Child (ages 3-9): \$ 13.00

Length of Event Admission:

Adult (ages 10+): \$ 54.00

Child (ages 3-9): \$ 39.00



## PACKAGE DESCRIPTION

- A three (3) night minimum stay is required and includes a standard room at *Disney's All-Star Resorts*, *Disney's Caribbean Beach Resort* or *Disney's Coronado Springs Resort*. All participants/coaches must book a package through Disney Sports Travel and stay at these select *Walt Disney World*® Resort hotels\*.

*\*The number of rooms available at this rate is limited. Advance reservations required. No more than 4-persons per room. Specially priced packages are non-transferrable.*

- One 3-Day Sports *Magic Your Way*® Ticket with *Park Hopper*® Option\* per person, which entitles you to come and go as you please through all four *Walt Disney World*® Theme Parks – *Magic Kingdom*, *Epcot*, *Disney's Hollywood Studios* and *Disney's Animal Kingdom Park* –on the same day for each day of your ticket.

*\*Tickets are valid 7 days before and will expire 7 days after the Event Dates. Each day this ticket is used at any Theme Park constitutes one full day of use. Ticket type and entitlements are subject to change without notice. Some activities/events may be separately priced. Advance purchase is required for all special ticket offers listed. Tickets are non-transferable and non-refundable. Tickets are not available for use until you are checked into the hotel on your package. All Guests within the same room must have the same ticket type selection.*

- One (1) admission per person to the private Pop Warner National Championship Week Celebration Party held at *Disney's Animal Kingdom*® Park on Wednesday, December 6th. Scheduled motor coach transportation to and from the party will be provided. The Celebration Party ticket is non-transferable and non-refundable. If you plan to visit *Disney's Animal Kingdom*® Park on Wednesday, December 6th prior to the party, with your *Sports Magic Your Way*® Ticket, please remember you'll need to leave and reenter the park via the main turnstiles to be granted admission into the party.

*Pop Warner National Championship Week Celebration Party elements, including but not limited to food and beverages offered, attractions, and entertainment are subject to availability, and may be changed, closed or canceled without notice.*

- Scheduled motor coach transportation service will be provided between ESPN Wide World of Sports Complex and *Disney's All-Star Resort*, *Disney's Caribbean Beach Resort* or *Disney's Coronado Springs Resort* on competition days. Outside of this schedule, *Walt Disney World*® Resort motor coach transportation will be available subject to normal schedules and routes. Please check with the front desk at your resort when you arrive for specific times and locations.

# PACKAGE PRICING

**Disney's All-Star Resort** – Each room accommodates a maximum party of 4. Rollaway beds are not available. Prices are per person based on occupancy and valid for participants and spectators.

**This package includes a 3-Day Sports Magic Your Way® Ticket with Park Hopper® Option.**

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 519	QUAD \$ 546	QUAD \$ 573	QUAD \$ 601	QUAD \$ 628	QUAD \$ 655	QUAD \$ 682	QUAD \$ 710
TRIPLE \$ 547	TRIPLE \$ 583	TRIPLE \$ 620	TRIPLE \$ 656	TRIPLE \$ 692	TRIPLE \$ 729	TRIPLE \$ 765	TRIPLE \$ 801
DOUBLE \$ 603	DOUBLE \$ 658	DOUBLE \$ 712	DOUBLE \$ 767	DOUBLE \$ 821	DOUBLE \$ 876	DOUBLE \$ 930	DOUBLE \$ 985
SINGLE \$ 772	SINGLE \$ 881	SINGLE \$ 990	SINGLE \$ 1,099	SINGLE \$ 1,208	SINGLE \$ 1,317	SINGLE \$ 1,426	SINGLE \$ 1,535

**This package includes a 3-Day Sports Magic Your Way® Ticket with Park Hopper® Option + Disney Quick-Service Dining Plan\***

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 664	QUAD \$ 739	QUAD \$ 814	QUAD \$ 890	QUAD \$ 965	QUAD \$ 1,041	QUAD \$ 1,116	QUAD \$ 1,192
TRIPLE \$ 692	TRIPLE \$ 776	TRIPLE \$ 861	TRIPLE \$ 945	TRIPLE \$ 1,030	TRIPLE \$ 1,114	TRIPLE \$ 1,199	TRIPLE \$ 1,283
DOUBLE \$ 748	DOUBLE \$ 851	DOUBLE \$ 953	DOUBLE \$ 1,056	DOUBLE \$ 1,159	DOUBLE \$ 1,261	DOUBLE \$ 1,364	DOUBLE \$ 1,467
SINGLE \$ 917	SINGLE \$ 1,074	SINGLE \$ 1,231	SINGLE \$ 1,388	SINGLE \$ 1,545	SINGLE \$ 1,702	SINGLE \$ 1,859	SINGLE \$ 2,017

**This package includes a 4-Day Sports Magic Your Way® Ticket with Park Hopper® Option.**

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 559	QUAD \$ 587	QUAD \$ 614	QUAD \$ 641	QUAD \$ 668	QUAD \$ 696	QUAD \$ 723	QUAD \$ 750
TRIPLE \$ 588	TRIPLE \$ 624	TRIPLE \$ 660	TRIPLE \$ 697	TRIPLE \$ 733	TRIPLE \$ 769	TRIPLE \$ 805	TRIPLE \$ 842
DOUBLE \$ 644	DOUBLE \$ 698	DOUBLE \$ 753	DOUBLE \$ 807	DOUBLE \$ 862	DOUBLE \$ 916	DOUBLE \$ 971	DOUBLE \$ 1,025
SINGLE \$ 812	SINGLE \$ 921	SINGLE \$ 1,030	SINGLE \$ 1,139	SINGLE \$ 1,248	SINGLE \$ 1,357	SINGLE \$ 1,466	SINGLE \$ 1,575

**This package includes a 4-Day Sports Magic Your Way® Ticket with Park Hopper® Option + Disney Quick-Service Dining Plan\***

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 704	QUAD \$ 779	QUAD \$ 855	QUAD \$ 930	QUAD \$ 1,006	QUAD \$ 1,081	QUAD \$ 1,157	QUAD \$ 1,232
TRIPLE \$ 732	TRIPLE \$ 817	TRIPLE \$ 901	TRIPLE \$ 986	TRIPLE \$ 1,070	TRIPLE \$ 1,155	TRIPLE \$ 1,239	TRIPLE \$ 1,324
DOUBLE \$ 788	DOUBLE \$ 891	DOUBLE \$ 994	DOUBLE \$ 1,096	DOUBLE \$ 1,199	DOUBLE \$ 1,302	DOUBLE \$ 1,404	DOUBLE \$ 1,507
SINGLE \$ 957	SINGLE \$ 1,114	SINGLE \$ 1,271	SINGLE \$ 1,428	SINGLE \$ 1,586	SINGLE \$ 1,743	SINGLE \$ 1,900	SINGLE \$ 2,057

Additional adult charges will apply for more than two adults (ages 18+) per room and are not included in the prices above. Maximum of four persons per room.

Package prices listed above are valid for reservations made by the Final Rooming List Due Dates listed in this manual. Additional package pricing may be obtained by calling Disney Sports Travel at (407) 939-7810.

\* Disney Quick-Service Dine Plan pricing is based on adults in the room. Child (ages 3-9) pricing will be less. Pricing will be provided with the completed rooming list.

# PACKAGE PRICING

**Disney's Caribbean Beach Resort & Disney's Coronado Springs Resort** – Each room accommodates a maximum party of 4. Rollaway beds are not available. Prices are per person based on occupancy and valid for participants and spectators.

**This package includes a 3-Day Sports Magic Your Way® Ticket with Park Hopper® Option.**

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 565	QUAD \$ 607	QUAD \$ 648	QUAD \$ 689	QUAD \$ 731	QUAD \$ 772	QUAD \$ 813	QUAD \$ 855
TRIPLE \$ 607	TRIPLE \$ 663	TRIPLE \$ 718	TRIPLE \$ 773	TRIPLE \$ 828	TRIPLE \$ 883	TRIPLE \$ 938	TRIPLE \$ 993
DOUBLE \$ 692	DOUBLE \$ 775	DOUBLE \$ 857	DOUBLE \$ 940	DOUBLE \$1,023	DOUBLE \$1,105	DOUBLE \$1,188	DOUBLE \$1,271
SINGLE \$ 945	SINGLE \$1,111	SINGLE \$1,276	SINGLE \$1,441	SINGLE \$1,607	SINGLE \$1,772	SINGLE \$1,938	SINGLE \$2,103

**This package includes a 3-Day Sports Magic Your Way® Ticket with Park Hopper® Option + Disney Quick-Service Dining Plan\***

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 710	QUAD \$ 799	QUAD \$ 889	QUAD \$ 978	QUAD \$1,068	QUAD \$1,158	QUAD \$1,247	QUAD \$1,337
TRIPLE \$ 752	TRIPLE \$ 855	TRIPLE \$ 959	TRIPLE \$1,062	TRIPLE \$1,165	TRIPLE \$1,269	TRIPLE \$1,372	TRIPLE \$1,475
DOUBLE \$ 837	DOUBLE \$ 967	DOUBLE \$1,098	DOUBLE \$1,229	DOUBLE \$1,360	DOUBLE \$1,491	DOUBLE \$1,622	DOUBLE \$1,753
SINGLE \$1,090	SINGLE \$1,303	SINGLE \$1,517	SINGLE \$1,731	SINGLE \$1,944	SINGLE \$2,158	SINGLE \$2,371	SINGLE \$2,585

**This package includes a 4-Day Sports Magic Your Way® Ticket with Park Hopper® Option.**

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 606	QUAD \$ 647	QUAD \$ 688	QUAD \$ 730	QUAD \$ 771	QUAD \$ 812	QUAD \$ 854	QUAD \$ 895
TRIPLE \$ 648	TRIPLE \$ 703	TRIPLE \$ 758	TRIPLE \$ 813	TRIPLE \$ 868	TRIPLE \$ 924	TRIPLE \$ 979	TRIPLE \$1,034
DOUBLE \$ 732	DOUBLE \$ 815	DOUBLE \$ 898	DOUBLE \$ 980	DOUBLE \$1,063	DOUBLE \$1,146	DOUBLE \$1,229	DOUBLE \$1,311
SINGLE \$ 986	SINGLE \$1,151	SINGLE \$1,316	SINGLE \$1,482	SINGLE \$1,647	SINGLE \$1,813	SINGLE \$1,978	SINGLE \$2,143

**This package includes a 4-Day Sports Magic Your Way® Ticket with Park Hopper® Option + Disney Quick-Service Dining Plan\***

3-NIGHT PACKAGES	4-NIGHT PACKAGES	5-NIGHT PACKAGES	6-NIGHT PACKAGES	7-NIGHT PACKAGES	8-NIGHT PACKAGES	9-NIGHT PACKAGES	10-NIGHT PACKAGES
QUAD \$ 750	QUAD \$ 840	QUAD \$ 929	QUAD \$1,019	QUAD \$1,108	QUAD \$1,198	QUAD \$1,288	QUAD \$1,377
TRIPLE \$ 793	TRIPLE \$ 896	TRIPLE \$ 999	TRIPLE \$1,102	TRIPLE \$1,206	TRIPLE \$1,309	TRIPLE \$1,412	TRIPLE \$1,516
DOUBLE \$ 877	DOUBLE \$1,008	DOUBLE \$1,139	DOUBLE \$1,270	DOUBLE \$1,400	DOUBLE \$1,531	DOUBLE \$1,662	DOUBLE \$1,793
SINGLE \$1,130	SINGLE \$1,344	SINGLE \$1,557	SINGLE \$1,771	SINGLE \$1,985	SINGLE \$2,198	SINGLE \$2,412	SINGLE \$2,625

Additional adult charges will apply for more than two adults (ages 18+) per room and are not included in the prices above. Maximum of four persons per room.

Package prices listed above are valid for reservations made by the Final Rooming List Due Dates listed in this manual. Additional package pricing may be obtained by calling Disney Sports Travel at (407) 939-7810.

\* Disney Quick-Service Dine Plan pricing is based on adults in the room. Child (ages 3-9) pricing will be less. Pricing will be provided with the completed rooming list.

# PACKAGE ADD-ON OPTIONS

## ■ Water Park Fun & More Option

The package prices listed include a Sports *Magic Your Way*® Ticket with *Park Hopper*® Option. You can upgrade your package to include the *Water Park Fun & More Option* for less than \$11.00 per person. This option provides a certain number of extra visits based on the length of ticket purchased. For each visit, you can choose one of the following: *Disney's Typhoon Lagoon* Water Park, ESPN Wide World of Sports Complex, *Disney's Oak Trail Golf Course*, *Disney's Fantasia Gardens* and *Disney's Winter Summerland* Miniature Golf Courses (prior to 4:00 PM).

## ■ Disney Quick-Service Dining Plan

The Disney Quick Service Dining Plan offers a convenient and affordable way to enjoy snacks and Quick-Service meals at over 50 select restaurants throughout *Walt Disney World*® Resort. [Click Here to Learn More About the Disney Quick Service Dining Plan.](#)

- When adding a dining plan, all guests in the room must purchase the same plan. Dining plans are non-refundable and non-transferable. One adult dining plan must be charged per room if all Guests are age 9 or younger.
- The Disney Quick-Service Dining Plan includes two (2) Quick-Service Meals and two (2) Snacks per person, per night of your package stay for everyone in the party ages 3 and over. Each Guest ages 3 and over will receive a refillable drink mug, which is eligible for refills at self-service beverage islands at Quick-Service locations at any Disney Resort hotel. **Note: ESPN Wide World of Sports Complex does not offer a refillable beverage island for the refillable mugs.**
- It is suggested that coaches and chaperones be responsible for making sure each person in their group uses the correct number of dining plan entitlements per day.
- You can redeem your meals and snacks in any order during your stay, until the number of meals and snacks associated with your package has been depleted. All unused meals and snacks and the ability to use your refillable mug expire at midnight on your package reservation checkout date.
- If adding a dining plan, you or your team contact will be asked at check in to create a unique pin number per room to use when redeeming your entitlements.

# RESERVATION POLICIES

- Disney Sports Travel will not accept rooming lists prior to the team's qualification date. Rooming Lists received prior to this date will not be accepted and will be discarded.
- Final rooming lists and payments are due to Disney Sports Travel in accordance with the below schedule.

## **Date Qualified**

November 4, 2017  
November 5, 2017  
November 11, 2017  
November 12, 2017  
November 18, 2017  
November 19, 2017  
November 24, 2017  
November 25, 2017  
November 26, 2017

## **Final Rooming List Due**

November 7, 2017  
November 8, 2017  
November 14, 2017  
November 15, 2017  
November 21, 2017  
November 22, 2017  
November 27, 2017  
November 28, 2017  
November 29, 2017

## **Final Payment Due**

November 10, 2017  
November 11, 2017  
November 17, 2017  
November 18, 2017  
November 24, 2017  
November 25, 2017  
November 30, 2017  
December 1, 2017  
December 2, 2017

- Final Rooming Lists and reservations made after these due dates will be assessed a \$50 processing fee per room.





# BOOKING PROCESS

**1** Identify a team coordinator that will be responsible for all team communication with Disney Sports Travel prior to, during, and after the event. Please make sure the team coordinator has access to email, Microsoft Excel and is easily reachable to answer any questions during the booking period. Teams must designate up to three (3) individuals to serve as on-site Team Contacts during the registration process at the *Walt Disney World*® Resort hotels. These contacts will be the only authorized individuals allowed to pick up package components for the entire team. You will be asked to identify the Team Contacts during the Disney Sports Travel booking process.

Some suggestions for selecting Team Contacts:

- At least one Team Contact must be a rostered coach
- One Team Contact should be amongst the first arrivals from your team
- The other two Team Contacts should be individuals whose arrival schedules mirror the various arrival dates/times of your group. This will prevent one person from having to go to the resort check-in area multiple times to check in group members.

**2** Download the Team Information Page, Team Rooming List, and appropriate payment form (Check Distribution or Credit Card Payment Form) that are in the Know Before You Go tab on [www.mydisneygroup.com/popwarner](http://www.mydisneygroup.com/popwarner).

**3** Complete the Team Information section within the Team Rooming List and fill in all room blocks in order. Incomplete Team Rooming Lists will not be accepted. Rooming list must be saved in Microsoft Excel format.

**4** Email the Rooming List to Disney Sports Travel in accordance with the schedule outlined above to [WDW.Sports.Team.Bookings@disney.com](mailto:WDW.Sports.Team.Bookings@disney.com). **Rooming lists will NOT be accepted via fax.**

- Due to the high number of Rooming Lists received, please allow processing time. Do not repeatedly send as this will cause further delays. Please note you will receive an email confirmation stating your rooming list has been received.

**5** Once booked, the Rooming List will be emailed back to the team coordinator with confirmation numbers and package totals. Please review for accuracy.

**6** Complete the Credit Card Payment Form and Check Distribution Form as appropriate. Make as many copies of these forms as necessary. Payments can also be made over the phone by calling (407) 939-7810. Submit the payment forms to Disney Sports Travel in accordance with the payment schedule and submission guidelines listed on the forms. For your protection, please do not email payment forms.

# MODIFICATIONS / PAYMENTS

## Modifications and Cancellations

- Please submit Modifications and/or Cancellations via email using the Modification Form, which can be downloaded from the Planning tab at [espnwwos.com/popwarner](http://espnwwos.com/popwarner). Incomplete forms will not be accepted. **Modification Forms will NOT be accepted via fax.**
- Reservation modifications made after the final rooming list due date will be assessed a \$50 per room fee. Any modifications **made within 5 days** of arrival must be brought directly to the Disney Sports Travel Desk at Celebrity Hall located at *Disney's All-Star Resort*, *Disney's Caribbean Beach Resort* or *Disney's Coronado Springs Resort* prior to checking in. These changes will not be accepted in our office within 5 days of arrival. **A change fee of \$100.00 per change will be applied accordingly for all changes made upon arrival.**
- Reservations must be canceled at least 5 days prior to arrival in order to avoid penalty. **Cancellations made within 5 days of arrival will be assessed a \$100 per room cancellation fee.**

## Payments

- **The deposit your team paid to Pop Warner at the regional competition will be applied to the first reservation on your rooming list. No exceptions.** Due to the timing of bookings, Sports Travel cannot accommodate requests to have money dispersed among multiple team reservations.
- Submit payment forms to Disney Sports Travel in accordance with the payment schedule listed on page 7.
- The only accepted payment methods are **credit/debit card, Disney Gift Card, cashier check, certified bank check or money order.** Complete the Credit Card Payment Form and Check Distribution Form as appropriate. Both forms can be found in the Know Before You Go tab on [www.mydisneygroup.com/popwarner](http://www.mydisneygroup.com/popwarner). Make as many copies of these forms as necessary.
- No cash will be accepted for package payments.

# PAYMENTS / CANCELLATIONS

## For Certified Check/Money Order Payments:

- No personal or team/league checks will be accepted for any bookings.
- Cashier or certified bank checks or money orders must be made payable to Walt Disney Travel Co.
- The team should send one check for the entire group. Please use the Check Distribution Form provided to ensure payments will be applied correctly.
- Overnight delivery service must be used when mailing cashier/certified bank checks or money orders.

**All-Star Cast Services Building**  
**ATTN: Disney Sports Travel-Group Reservations Office**  
**1601 West Buena Vista Drive**  
**Lake Buena Vista, FL 32830**  
**(Use 407-939-7810 for Tracking)**

## For Credit/Debit Card Payments:

- We will accept American Express, MasterCard, Visa, Discover, and Diners Club.
- Please use the Credit Card Charge form provided. Please make copies of this form as necessary. Fax in this form. Incomplete forms will delay the process. Payments can also be made by calling (407) 939-7810.
- **IMPORTANT:** Most debit cards/credit cards have a pre-determined daily spending limit. If using a debit card, please call your bank to verify and increase this limit if necessary prior to submitting payment.



# GENERAL RESORT INFORMATION\*\*

## Check-In

- Check in time is after 4:00 p.m. (some rooms may not be ready until after 5:00 p.m.)
- Standard rooms sleep up to parties of four.

## While in your Guest Room / Resort

- Quiet hours are from 10:00 p.m. - 8:00 a.m.
- Please note that banners, posters, decorations, and signs cannot be hung from the handrails, walls or on windows.
- Use of adhesives and window decorating with paints, soap, lipstick, markers, etc. is prohibited.
- Damage to room, paint, or excessive cleaning will be charged to the group or group leader.
- For any room where the above decorations are seen a warning voicemail will be left. If the items are not removed or taken care of a charge will be incurred the following day and the items will be removed by our Housekeeping Staff. Once the initial charge has occurred, an additional charge will be incurred each time the items have to be removed by our Housekeeping Staff.

## While at the Pool

- In accordance with the Pop Warner curfew, please be in your room no later than 10:00 p.m.

## Phone Calls / Wi-Fi

- To assist with connecting outside calls to your room, callers from home should be advised of the primary Guest name, or sometimes the group name, room number, and the names of any additional persons staying in the room. The operator will ask for this information.
- Complimentary Wi-Fi is offered throughout the Resort.

# GENERAL RESORT INFORMATION\*\*

## **Walt Disney World® Resort Bus Transportation (Non Event Specific Transportation)**

- Please be advised, *Walt Disney World*® bus transportation is public and not reserved solely for event participants.
- Complimentary *Walt Disney World*® Resort bus transportation is provided to our theme parks, water parks and *Disney Springs*. Bus transportation leaves approximately every 30 minutes from designated locations. Direct transportation between resort hotels is not provided.

## **Personal Checks / Travelers Checks**

- Travelers checks can be cashed at the Front Desk with proper identification. Travelers Checks may be cashed in the amount of \$200 a day.
- Personal Checks are not accepted at Food and Beverage locations.

## **Check-Out Information**

- Checkout time is before 11:00 a.m. Rooms occupied after 11:00 a.m. are subject to late charges.

## **Smoke-Free Policy**

- All Disney-owned and operated hotels at the *Walt Disney World*® Resort are smoke-free environments. Smoking is not permitted in hotel rooms. Smoking is allowed in the designated outdoor smoking locations of each Disney Resort hotel. Guests can request location information upon check-in.
- Guests will be informed of the smoke-free policy upon check-in. To cover the costs of cleaning and restoring the room to a smoke-free condition, a US \$250 to US \$500 room recovery fee plus tax (based on the Disney Resort hotel and room type) will be charged to Guests who smoke in hotel rooms, on balconies or on patios.

\*\*Individual *Walt Disney World*® Resort hotels may have different and/or additional policies. Resort rules will be distributed at check in.