



North Carolina FC Youth Financial Policy & Code of Conduct Acknowledgement Form

All players are required to read and sign this form to acknowledge they have read and understand North Carolina FC Youth's Parent Code of Conduct, Refund policy and the terms of the installment plan, if it was chosen during acceptance.

Parent Code of Conduct

As an organization committed to the coaching and enjoyment of youth soccer, North Carolina FC Youth seeks to promote the highest standards of courtesy, sportsmanship and positive behavior among its parents and families at all times.

North Carolina FC Youth will not tolerate behavior which brings the club, team, or game into disrepute. The Club believes that the attitude shown by parents toward the coaches, the referees, fellow parents, the opposing players are of paramount importance. Parents must remember at all times they are role models.

As a proud North Carolina FC Youth Parent I will:

1. Support my child with positive encouragement at all times.
2. Respect and adhere to the ideals, policies, and rules determined by North Carolina FC Youth, and my child's team.
3. Maintain self-control at all times.
4. Respect the facilities, either home or away, in which my child is privileged to play.
5. Show respect for the decisions, judgment and authority of the officials.
6. Show respect for the feelings and accept the capabilities of my child, my child's teammates and players on the other team.
7. Exhibit a high degree of sportsmanship, teamwork and positive attitude at all times when representing my child, the team and the club.
8. Refrain from coaching from the sidelines during training and or games.
9. Respect the 24-hour rule when dealing with issues and or concerns I have that I can address with my son/daughter's team coach, program director or staff member.
10. Refrain from expressing my opinion of the coaches or players in front of my own child or in a public setting.
11. Refrain from using foul language towards other parents, coaches, officials or opponents.
12. Refrain from yelling at or threatening referees, opposing players or coaches before, during, or after games or training.
13. Not use social media to express any negativity toward anyone associated with NCFC Youth.
14. Refrain from demonstrating frustration or anger after a loss or poor performance.
15. Will pay club and team fees in accordance with required schedules.
16. Not physically or verbally abuse any other person.
17. Accept defeat gracefully at all times.
18. I will not bring alcohol, drugs or firearms to any NCFC games, training sessions, team or club functions/activities.

Failure to comply with the Parent Code of Conduct could result in removal from the team, our club, a field, sanctions, and/or police involvement.

Financial Policies

Acceptance or registration on a NCFC Youth team confirms a player's commitment to the team, the Club, and the fees associated with membership for a full year. Players are financially obligated for the full Club Fee at the time of acceptance regardless of whether they choose to complete the full payment at the time of acceptance or select the installment plan.

Refund Policy- Effective June 1, 2016

NCFC Youth will review requests for an adjustment to Club Fees in the case of a significant injury or relocation. To initiate this review, please complete the form on the NCFC Youth website and clearly explain the circumstances. Please note that refunds will not be issued due to a player's academic performance or "work load". Any adjustment or refund of Club Fees will be determined on a case by case basis by management. Administrative fees may apply.

All requests for a Club Fee review or refund must be submitted within one month of the end of the regular season. Under no circumstances will refunds be provided after July 15th.

Where possible, refunds will be provided in the same manner in which payment was made and by check if payment was made via cash. Please allow 7-10 days for NCFC Youth's staff to review your request and communicate the decision.

Significant Injury

As a benefit of membership, all players have access to NCFC Youth’s Athletic Trainers to assist with recovery. Should a significant injury occur that results in a substantial loss of play or participation in club benefits, a review of the player’s Club Fee can be initiated by completing the refund form on the NCFC Youth website. A significant injury is defined as an injury that results in a player not being able to participate in team activities for more than a six-week timeframe. A doctor’s note and a request to see NCFC Youth’s Athletic Trainer to confirm the severity of the injury may be requested.

Relocation

Consideration for relocations outside the general Wake County area will be given. Please complete the refund form on the NCFC Youth’s website with specific circumstances to begin a review.

Installment Plan 2018-2019 Season

The Club Fee is due when a spot is accepted on a roster. NCFC Youth offers an Installment Plan to help reduce the upfront financial obligation. The payment amounts and dates do not coincide with the training schedule and are not to be considered “training fees” or “monthly fees”. Each payment must be made in full by the specified dates to remain eligible.

All families will initially be set up on automatic, recurring payments. If you are moved to a manual payment the following will apply:

- o Email reminders will be sent 7 days prior to when the payment is due.
- o A **\$20 late fee** will be assessed for any payments not made within 10 days of the due date.
- o Players will be ineligible to participate in any NCFC Youth activities if payment is not received by the last day of the month and will remain ineligible until payment is made.

Mid-Season Withdraws

Players who choose to withdraw from their Juniors, Classic, Academy or ECNL team once team acceptance is completed for reasons other than significant injury or relocation will not be eligible for a refund and will be responsible for completing any remaining payments owed through the installment plan along with any remaining team fees owed to date. Permission to re-roster with another club through NCYSA or US Club Soccer will not be granted until all fees have been paid. Permission to register for NCFC Youth future tryouts will not be granted until all outstanding balances have been paid to NCFC Youth and the player’s team.

Acknowledgement

I have read and understand all the policies and code of conduct defined on this form. I confirm my commitment to the entire Club Fee for the 2018-2019 season. If I selected the installment plan when completing acceptance, I will make all installment payments according to their due dates.

Player Name (please print)

2018-2019 Team

Parent or Guardian Name (please print)

Parent or Guardian Signature

Date