



Get In The Game!

Sign Up for Soccer NOW

Note: This is part 2 of FAQ - Please refer to What Happens Next for the answer to many questions you still have, otherwise email us at grayslakeayso@gmail.com and we will answer them. But remember there are a lot of you, and only a few board members – peruse our website – chances are the question to your question may be there.

1. What happened to eAYSO, I tried to register and I couldn't?

AYSO National went with a one-stop shop registration process. All regions are now registering this way. You can now register on our website at www.grayslakesoccer.com (In the upper right hand corner on a computer, is a register now button) – you can also register yourself as a volunteer too.

2. I registered online, does that mean I'm registered?

Partially registered. You MUST mail in the form and birth certificate (if you are a new player) to the PO Box listed below. Emails with attachments are not accepted as formal registrations.

Grayslake AYSO Region 396
PO Box 174
Grayslake, IL 60030

3. I noticed my child was placed in a different division based on their birthdate – did AYSO make changes?

Yes, AYSO is now going by Year to Year (January through December) birthdates instead of school year birthdates. They wanted to be inline with all other youth sports organizations.

4. What is this new \$17.50 fee and why is it non-refundable?

This fee has always been there, but the AYSO National office is now collecting it directly. It is non-refundable, because regardless if you drop – you were registered and there are many safety factors that go with it. Records that have to be kept etc...

5. When does registration close?

One of AYSO's Philosophies is OPEN REGISTRATION. In Grayslake that means that registration does not close. We accept registrations throughout the Fall 2017 and Spring 2018 Season. However, if teams are full, you may be wait-listed. You will be notified if you are wait-listed.

6. I registered but did not get any confirmation – will I get something?

Unfortunately with the number of players outweighing the number of volunteers, we do not have the ability to notify every player.

7. I only want to play in the Fall (Spring) do I still have to pay the full registration fee?

Yes, The fees we pay out to our vendors are as if your player plays Fall and Spring. Pricing does not change if they only play a partial season. Therefore, we cannot adjust the payment for just Fall or just Spring play.

8. I've been wait-listed, what does that mean?

It means that when are teams are currently full. Now, we wait until there is availability on a team or if we have enough players to create 2 new teams and have 2 volunteer coaches.

9. I can only practice on Tuesdays, can you place me with a coach that practices on Tuesdays?

Unfortunately, No. Coaches get their rosters and pick their practice day on Coach Kick-off day. If you can only practice on a specific day – consider coaching. We offer FREE training.

10. I want my child to play on his best friends team, OR I want my child to be on X's team because we carpool OR I had X as a coach last year – can you accommodate me?

As per AYSO's policy, we do not knowingly place friends on teams for any reason nor do we grant coach requests. If you want best friends to be on the same team together, then coach together – again FREE training.

11. Nobody is answering my calls when I call the VOICE Messging service... why?

We currently do not have a volunteer to answer the voice mail. It is answered very infrequently. If you have a question email us –that way we can respond anytime of the day or night.

If you would like to volunteer to answer the calls, email us! 😊

12. When will the Schedules be ready?

Game schedules will not be complete until we get all inter-regional game schedules complete. This usually happens during the first week of practices.

13. I want to be a coach – what do I need to do?

Congrats! You will love the experience of being a coach!

First things first: register yourself as a volunteer at www.grayslakesoccer.com

Then you have to take a few online courses

- a. U6, U8, U10 online courses
- b. SAFE HAVEN (EVERY volunteer must take SAFE HAVEN)
- c. Concussion Training (Every volunteer must take Concussion Training)
- d. Inquire about field courses (there will be courses held in Antioch in August of 2017)

14. I noticed there were not many (any) referees last season – why is that?

Like coaches, referees are volunteers. We are in desperate need of a Referee Coordinator. The leader of the referees. If you would like that position – email us!

Otherwise you can volunteer as a referee. Follow the same instructions as the Question for Coaching. Only

- a. Basic referee online course
- b. Inquire about Field Courses (there will be courses held in Antioch in August of 2017)

15. (AFTER AUGUST 25) Games are starting tomorrow and I just registered last week, yesterday, two days ago – yet I haven't been contacted...

You are late, and we are trying to get things moving as quickly as we can. Your child will be placed on a team, and the coach will contact you – but it's going to take a few days – and the minute we have your paperwork (see question 1) we will continue the process.

Please note: YOUR UNIFORM KIT WILL NOT BE IN – but you are required to attend the Mandatory Parent Meeting for information purposes.

16. Can I volunteer?

YES! We would love to have you as a coach, referee, board member, team parent etc... Remember ALL volunteers even the snack mom coordinator must register as a volunteer. Go to www.grayslakesoccer.com and register.

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You can also follow us on our facebook page: <https://www.facebook.com/grayslakeayso396/>