



# AMERICAN YOUTH SOCCER ORGANIZATION

## 2019 Golden Gate Camp FAQ's

### **Why attend Golden Gate Camp?**

Golden Gate Camp is an annual retreat for the advanced training of Coaches, Referees, Management Staff and Instructors. While at camp you will have the opportunity to meet volunteers from different regions, share experiences, develop friendships, and learn together and from each other in a comfortable setting away from the distractions of our everyday lives.

Some courses are as short as one day, or spread over Friday, Saturday and Sunday. Course fees include overnight accommodations (in the college dorms) and meals in the dining facility. More specific details on meals and overnight accommodations can be found by clicking the lodging tab on the [registration page](#). Class size is limited, so enroll early to guarantee a spot.

When volunteers receive training our kids benefit and our regions run more smoothly.

### **When is the 2019 CAMP?**

The dates for the 2019 Golden Gate Camp are August 2-4 at Menlo-Atherton College.

### **Now that I've registered what do I do?**

Check out the details regarding your upcoming course on the [GGC web-page](#). Many of the course descriptions will give you an idea of what to expect. Prepare yourself for any pre-course work that may be assigned by your instructor. Your instructor will contact you with any special instructions or requirements for your course such as bringing appropriate attire for field sessions or fitness tests.

### **I don't know my Section, Area, or Region where can I find that?**

Ask your Regional Commissioner, a board member or look on your volunteer form in the boxes immediately after your Birth Date.

### **Prerequisites – where are they listed?**

Prerequisites or required AYSO certifications for the course are listed in the highlighted [Details](#) to the right of your course selection and course cost.

### **Prerequisites – where do I find my AYSO certifications?**

Log into your regional or area Blue Sombrero site and/or AYSOU to view your certifications. If you have multiple certifications either as a coach, board member or referee you may need to choose the specific discipline in order to view your certification record.

### **What if I signed up for the wrong course?**

Email the Camp Director at [GGC-info@section2.org](mailto:GGC-info@section2.org) and they can correct this.



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### **Can Youth Volunteers attend?**

Yes, Youth Volunteers are welcome to attend. If staying on campus they must room (dorm style) with a Parent or Guardian of the same gender (College rules).

### **What about meals?**

See the chart under the lodging tab.

### **What about overnight accommodations?**

Dorm style rooms, sheets, pillow, blanket, towels, and toilet paper are provided. Rooms are NOT air conditioned so if the weather looks to be warm you may want to bring a fan. If you are cold at night you may want to bring an extra blanket.

### **If I live close by do I have to stay on Campus?**

We prefer you stay on campus, however if you choose not to the price remains the same.

### **Can my region pay directly?**

Starting in 2019, the GGC Staff are encouraging all volunteers to register via credit card through the Reg-Online Program. Email confirmations are sent upon receipt of payment.

If a region absolutely needs to pay by check for their volunteers, the check must be delivered to the registration desk prior to any volunteer attending a class, no matter the day of the camp.

### **If I pay will I be reimbursed by my region?**

Contact your Regional Commissioner for confirmation on this matter.

### **What if I cannot attend the camp can I get a refund or can another volunteer take my place?**

Yes, another volunteer may take your reservation with notification and approval confirmation by the Camp Director. However, GGC staff are not responsible for coordinating regional or area reimbursements and will not issue refunds/transfer charges for volunteer substitutions. All monetary issues regarding volunteer substitutions will have to be dealt with by the volunteers themselves or by their region/area.

Email the Camp Director at [GGC-info@section2.org](mailto:GGC-info@section2.org) to request a volunteer substitution.

EVERYONE  
BALANCING  
OPEN RECREATION  
POSITIVE COMMUNITY  
GOOD SPORTSMANSHIP  
PLAYER DEVELOPMENT





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### Refund Policy

Golden Gate Camp is run on a breakeven cost model as a service so our volunteers can receive training in a residential weekend setting where they have access to some of the best instructors in AYSO. When people sign up and then cancel or do not show up we still incur certain costs as our Section must commit to the venue for meals, classroom space, materials, and instructors. Many of these are costs which we have committed to and are not able to recoup. While we do understand that there are a number of personal and work situations which can occur and may cause a volunteer to have to cancel we have still incurred costs which can't be refunded.

If for any reason you can't attend GGC you must immediately notify the Camp Director at [GGC-info@section2.org](mailto:GGC-info@section2.org).

We feel the following is a fair reflection of fees and lead times where we can make a refund should a request be made. **Cancellations must be made via email.**

Refund Policy:

- 1) Cancellation prior to June 30, 2019 (and with acknowledgement of cancellation from the Camp Director).....100% refund of fees paid.
- 2) Cancellation from July 1 to July 14, 2019, 3 weeks before the day the camp begins (and with acknowledgement of cancellation from the Camp Director).....50% refund of fees paid at the full rate fee of \$300.00, but 0% refund for any partial fee or individual class fees.
- 3) Cancellation after July 14, 2019 or a **NO SHOW = NO REFUNDS.**
- 4) The volunteer's home Area or Region will be responsible for payment for any volunteer who registers and is a no-show to the camp and did not provide a cancellation notice per bullets 1 through 3 above. Section 2 WILL NOT cover the cost of late cancellations or no-shows.

**\*\*\*Advanced Coach and Intermediate Coach Training refund policy\*\*\***

**No refunds after June 14, 2019, another volunteer from your region may take your place IF there is sufficient time for the pre-course work to be completed**

### Will there be internet available?

Yes, a password will be provided for you, ask at check-in.

### Do I need a parking pass?

No, HOWEVER do **not** park in Faculty, Staff or and individually marked spaces. YOU WILL BE TOWED AWAY!

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POSITIVE COACHING  
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