



# **CAMP, CLINIC, AND LEAGUE PAYMENT POLICY AND REFUND POLICY**

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## **Camp, Clinic and League Payment Policy**

In order for the Iowa Rush to continue its healthy financial status there are certain financial obligations that must be met. Of the many items that affect the financial status, timely fee collections are one the most important. In an effort to help the Iowa Rush maintain this status, please plan to pay your player's camp, clinic, or league registration fee(s) by the first day of the event(s) they are planning to attend.

Late fees and ineligible player status will apply if payments become past due. Below is the process if payments are not made by the first day of any event attended by a player.

- If payment is not made by the first day of the camp, clinic, or league, a \$25.00 late fee will be applied to that payment, and the appropriate Iowa Rush Camp Director will notify parent/guardian that the late fee has been applied.
- If any payment becomes 15 days past due, an additional \$25.00 late fee will be applied to that payment, and player could be pulled from/not allowed to participate in other/future Iowa Rush activities.
- If payment becomes 30 days past due, an additional \$25.00 late fee will be added and will continue to be added for each 30 days past due thereafter. The Iowa Rush Executive Director will notify the delinquent member that they will be reported to the Iowa Soccer Association to be listed as a player with unpaid dues. This list is provided to all clubs in the state and can affect a player's ability to participate in the next season. The Iowa Rush will also notify the delinquent member that their account may be sent to collections.

***If special circumstances arise regarding payment needs, please contact the club Bookkeeper at [bookkeeper@iowarush.com](mailto:bookkeeper@iowarush.com).***

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## **Camp, Clinic, League Refund Policy**

Refunds for Iowa Rush camps, clinics, or leagues can be made if requested in writing to the Iowa Rush office. The refund request form is found on the website. Please fill out this form and return it to our Camps/Clinics Committee at [generalmanager@iowarush.com](mailto:generalmanager@iowarush.com) for review if you wish to be considered for a refund.

The refund committee will review all requests monthly. You will be notified by email once a decision has been reached. All decisions are final. If approved, payment will be granted in the form in which you paid when you registered. Payment may take 4-6 weeks for processing if approved for refund.

Partial refunds for camp registrants (less a \$20 administrative charge) may be made upon receipt of a written request by the parent or guardian of a player unable to finish the remainder of the season/session due to an extensive injury, move out of the area, or a long term illness. The written request for refund must include a doctor's verification of the extensive injury or illness and a statement by the doctor that the player cannot play soccer. Refunds for injury will be pro-rated in accordance with the number of weeks/days/sessions that player could not participate against the number of days/weeks/sessions in the camp/clinic/league. Requests will not be considered for such reasons as or similar to: child does not like soccer, child has decided to attend a different camp, the child does not like the camp schedule, coaches etc.

Please find the Iowa Rush Refund Request Form on-line if you need to request a reimbursement that may qualify for a refund.

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**Questions regarding Payment Policies or Refund Policies can be emailed to the Iowa Rush General Manager at [generalmanager@iowarush.com](mailto:generalmanager@iowarush.com)**