



## **BIRTHDAY PARTIES FAQs**

**Q: Can you organise a BD party for 3 years old?**

**A:** Yes, this is possible. We organize Birthday parties for children of all ages. Slightly younger children needs little bit more attention, but a senior coach with previous experience is more than capable to run a BD party for younger children

**Q: We only plan to invite 8-10 children? Can we only pay per child as mentioned in your info sheet?**

**A:** No, unfortunately this will not be possible. Please note that the minimum fee for a Birthday party is CHF 360, - which corresponds to 12 children. You can invite/have 8-10 children, but will still be charged the minimum fee + rental facility cost.

**Q: I don't want to pay the deposit before you let me know if you can guarantee a venue and coach/es for the BD party?**

**A:** Due to last minute cancellation we have had in the past we will unfortunately not be able to look into facility availability, nor the coaches who could run the party without deposit. Please note that if we can't provide a facility and/or coach, the deposit of CHF 150,- is fully refundable. Deposit is used to show that parent is willing to go through the whole Birthday party process.

**Q: Children invited to the BD party only speak German/French. Can you provide German/French speaking coach/es?**

**A:** We will try to cater for your needs for Birthday party the best way we can. Please note depending on the region and the courses we ran during term we might not be able to provide fluent German/French speaking coach. Yet, most of the coaches working for InterSoccer are bilingual (depending on the region they work in). If we can't provide a coach to your total satisfaction, your deposit will be refunded in full. Much of a coaching is visual so being fluent in French or German has not been a problem in the past.

**Q: Can we reserve indoor and outdoor facility just in case of bad weather?**

**A:** We can reserve both (indoor and outdoor) facility if available, but please note that you will be charged for the reservation of both venues.

**Q: None of the venues/regions on InterSoccers website or your usual venues for courses/camps are suitable for us? Can we reserve something else?**

**A:** Venues mentioned on the list are the ones we have previously worked with, therefore higher chance we can reserve/book again. Looking into different possibilities, new venue search is very time consuming and doesn't necessarily means we will be successful in our search. You can check with your commune if gym/football pitch is available for the BD celebration. Communes tend to have the facilities for this and sometimes even provide it free of charge or at very reasonable price if the person who requests the rental lives in the commune.

**Q: Can I have the BD party organised at my house (have a big garden)?**

**A:** This is possible if big enough. Can you clarify how big the garden is and is it possible to maybe send us a picture of the garden, so we can prepare accordingly for the setup, equipment, etc.



**Q: Can we have a joint BD party?**

**A:** Sure, this is possible and we have previously organised joint parties. Please mention in Birthday form/Special Comments that you are looking to organise a joint party. Please note that when joint Birthday parties organised only one person/parent is responsible for filling out the requested information/document (to avoid the confusion), and this same parent will receive an invoice after the Birthday party. It is up to the parents to manage/work out the payment but payment to InterSoccer must be done in full and at one time. No split invoice will be prepared.

**Q: What is the program of the Birthday party?**

**A:** Setup of the Birthday party depends on the age and number of children attending the event. Different coaches have different games but generally most parties follow similar format of fun warm up, fun football or multi-sport games and football match towards the end of Birthday party.

**Q: Do you provide drinks/snacks for the Birthday party?**

**A:** No, unfortunately no drinks no snacks are provided by InterSoccer. One of the reasons is also a high possibility of some allergies to different products. Therefore snacks/drinks/food are a full responsibility of a parent.

**Q: Can we have coach X for the party?**

**A:** We can check the availability of the coach you wish to have for the Birthday party but it is not guaranteed as they might have previous arrangements. If available, am sure they will be happy to run the party for you

**Q: How many coaches will we get for the party?**

**A:** Number of coaches we provide for the Birthday party depends on the number of children who will be invited for the Birthday celebration. The parent needs to provide the accurate figure & ages. We can then asses number of coaches required.

**Q: We are planning to invite boys and girls for the party. Can you prepare something that both groups will enjoy?**

**A:** When mixed group invited to Birthday party it is good to opt for the multi-sports party option, which will definitely have something to keep any child happy and will make the party a good fun. However the football party can also be a huge amount of fun. We will do our best to cater for your needs.

**Q: What sports will you do if we choose multi-sport party?**

**A:** If you opt for a multi-sport party some of the following sports/games will be included: cricket, Frisbee, uni hockey, football tennis, tennis, rugby, baseball... you can let IS know what sports do you prefer and we will bring the corresponding equipment along to the party where possible.

**Q: Do I pay the final invoice cash right after the party?**

**A:** No, we do not accept the cash payment. You will receive the final invoice after the Birthday



party (minus deposit). Invoice will be sent to you via email.

**Q: What do children need to bring to the party?**

**A:** Just regular sport clothing is fine. A pair of sport shoes and shorts/long pants, tshirt and jacket. In case of bad weather and if BD party held outdoors, think about bringing a rain jacket or a sweat shirt as well. If hot weather please inform parents to make sure children have sun cream + ideally hat/cap.

**Q: Where can we set up tables for food/drinks etc?**

**A:** Please note as already mentioned in Birthday info sheet, if party is held indoors (in the gym) food is not allowed. Depending on the venue we can check if set up a table will be possible by the entrance. This must be confirmed to you via InterSoccer's office. In case a small set up of drinks/food is possible, please make sure to leave the place in impeccable state, with no crumbs, stains, etc as potential extra cleaning charges may apply and we could also possible risk the loss of facility due to non-respect of regulations.

**Q: Where can we serve food/drinks & Birthday cake?**

**A:** Once venue confirmed, Birthday party Coordinator will confirm to you if the set up for drinks/food is possible and if yes, will clarify where to set up. Normally it shouldn't be a problem if party held outdoors as plenty of space and most of facilities have benches/tables/chairs we could use for this. If party takes place indoor then indoor changing rooms is normally possible. Please make sure all is tidied up afterwards.

**Q: How will we find the IS coaches at the venue?**

**A:** InterSoccer coaches will arrive 20-30 minutes before the actual start of the party to set-up. They should be easily found at the venue, and might also set up an InterSoccer banner for easier identification. You will be provided with the contact details of the coach, so if ever can't find InterSoccer coach/es at the venue, don't hesitate to call them.

**Q: How much notice do you need to arrange a party?**

**A:** If possible 1months+ notice is normally sufficient but definitely better if it can be 2 months + It gives us plenty of time to look into facility rentals/availabilities and also plenty of time to parents to send out invitations and get ready for the big day. Please note depending on area some facilities can take 2-3 weeks to confirm booking. Sometime scan be quicker, sometimes longer, all depends on each facility.